



# IEOM Society International

**The 11<sup>th</sup> Annual International Conference**  
**Industrial Engineering and Operations Management**  
**Singapore during March 7-11, 2021**

## Certificate of Presentation

This is to certify that

**R. Ardian Priyambodo**

Poltekkes Kemenkes, Makassar, Indonesia

Delivered an Oral Presentation entitled *“The Influence of Organizational Culture and Work Environment on Improving Service Quality through Infection Prevention at Regional General Hospitals”* at the Eleventh Annual International Industrial Engineering and Operations Management Conference Virtually via Zoom.

Professor Donald M. Reimer  
Director of Membership and Chapter Development  
IEOM Society International  
President, The Small Business Strategy Group  
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Dr. Ahad Ali - Conference Co-Chair  
Associate Professor and Director of Industrial Engineering  
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